FORZA – Digital forensics investigation framework that incorporate legal issues

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A B S T R A C T

What is Digital Forensics? Mark Pollitt highlighted in DFRWS 2004 [Politt MM. Six blind men from Indostan. Digital forensics research workshop (DFRWS); 2004] that digital forensics is not an elephant, it is a process and not just one process, but a group of tasks and processes in investigation. In fact, many digital forensics investigation processes and tasks were defined on technical implementation details. Investigation procedures developed by traditional forensics scientist focused on the procedures in handling the evidence, while those developed by the technologist focused on the technical details in capturing evidence. As a result, many digital forensics practitioners simply followed technical procedures and forget about the actual purpose and core concept of digital forensics investigation.

With all these technical details and complicated procedures, legal practitioners may have difficulties in applying or even understanding their processes and tasks in digital forensics investigations.

In order to break the technical barrier between information technologists, legal practitioners and investigators, and their corresponding tasks together, a technical-independent framework would be required.

In this paper, we first highlighted the fundamental principle of digital forensics investigations (Reconnaissance, Reliability and Relevancy). Based on this principle, we re-visit the investigation tasks and outlined eight different roles and their responsibilities in a digital forensics investigation.

For each role, we defined the sets of six key questions. They are the What (the data attributes), Why (the motivation), How (the procedures), Who (the people), Where (the location) and When (the time) questions. In fact, among all the investigation processes, there are six main questions that each practitioner would always ask.

By incorporating these sets of six questions into the Zachman’s framework, a digital forensics investigation framework – FORZA is composed. We will further explain how this new framework can incorporate legal advisors and prosecutors into a bigger picture of digital forensics investigation framework.

Usability of this framework will be illustrated in a web hacking example.

Finally, the road map that interconnects the framework to automatically zero-knowledge data acquisition tools will be briefly described.

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1. Introduction

What is Digital Forensics? This question has been asked many times and Pollitt highlighted that there is no single answer to this question (Pollitt, 2004). He mentioned that Digital Forensics is a process, not an elephant, and it is not just one single process, but a group of tasks and processes in investigation.

In the digital forensics investigation practices, there are over hundreds of digital forensics investigation procedures developed all over the world. Each organization tends to develop its own procedures. Some focused on the technology aspects in data acquisition, some focused on data analysis portion of the investigation (Brill and Pollitt, 2006).

As many of these procedures were developed for tackling different technology used in the inspected device, when underlying technology of the target device changes, new procedures has to be developed.

Among those procedures, Lee’s (Lee et al., 2001), Casey’s (Casey, 2003a), DFRWS (DFRWS, 2001) and Reith, Carr and Gunsch (Reith et al., 2002) procedures are the most frequently quoted procedures. They are known to be the standard procedures in digital forensics investigations. However, discrepancy still lies between them. According to Séamus Ó Ciardhúin’s analysis (Ciardhuaín, 2004), the four procedures were not aligned (Table 1). Instead of difference in definition, the processes they recommend and their coverage were different.

Although with Ciardhúin’s extended model, digital forensics procedures have been extended to cover a wider prospective and area, one core issue have not been solved. That is the gap between technical aspects of digital forensics and judicial process (Losavio and Adams, 2006).

According to Losavio and Adams’ research, they concluded that there is a wide gap between the technical specialists and the legal practitioners.

Many of them understand that they need to get familiar with digital evidence and digital forensics practices. However, they consider that the technical procedures and knowledge are difficult for them to learn or even to follow.

Legal practitioners do not need to understand exactly the procedures in “dissecting” the hard disk before he can make use of the user records in the computer as an admissible evidence. They only need to know whether the data are relevant to the case and non-repudiatable. Thus, they found themselves lost in the details without understanding the fundamental principle in digital forensics investigation procedures.

2. Fundamental principle in digital forensics investigation procedures

In IT Security field, there are a lot of technological aspects, such as access control, biometrics, encryption, network security, security algorithm, etc. Each of them has its specific methodology and school of thoughts, but they all rely on one set of fundamental principles. That is, the core IT Security fundamentals – Confidentiality, Integrity and Availability (Fig. 1).

With this core principle, different areas of IT Security are linked together. IT Security development, assessment and audit view across different organizations all rely on the core IT Security fundamental principle.

Similarly, digital forensics investigation should also have a core principle that enables the practitioners to view the underlying concept across different digital forensics investigation procedures. Digital Forensics Investigation is a process to determine and relate extracted information and digital evidence to establish factual information for judicial review. To accomplish this requirement, its fundamental principle includes Reconnaissance, Reliability, and Relevancy (Fig. 2).

- Reconnaissance. Similar to what needs to be performed before ethical hacking, a digital forensics investigator needs to exhaust different methods, practices and tools that were developed for particular operating environment to collect, recover, decode, discover, extract, analyze and convert data that kept on different storage media to readable evidence. No matter where data are stored, digital forensics

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Table 1 – A comparison table between different digital forensics investigation model extracted from Séamus Ó Ciardhúin’s analysis

<table>
<thead>
<tr>
<th>Term in new model</th>
<th>Lee et al.</th>
<th>Casey</th>
<th>DFRWS</th>
<th>Reith et al.</th>
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<tbody>
<tr>
<td>Awareness</td>
<td>Identification</td>
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<td>Authorisation</td>
<td>Identification</td>
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<td>Planning</td>
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<td>Notification</td>
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<td>Search/identification</td>
<td>Recognition, identification</td>
<td>Recognition</td>
<td>Identification</td>
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<td>Collection</td>
<td>Collection and preservation</td>
<td>Preservation, collection, documentation</td>
<td>Preservation, collection</td>
<td>Preservation, collection</td>
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<tr>
<td>Transport</td>
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<td>Storage Examination</td>
<td>Individualization</td>
<td>Classification, comparison, individualization</td>
<td>Examination</td>
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<td>Hypothesis</td>
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<td>Reporting and presentation</td>
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<td>Presentation</td>
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<tr>
<td>Proof/defence Dissemination</td>
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investigators should be revealing, and focusing retrieval of the truth behind the data.

- **Reliability.** Extracting of data is not simply copying of data using Windows Explorer or saving files to a disk. Chain of evidence should be preserved during extracting, analyzing, storing and transporting of data. In general, chain of evidence, time, integrity of the evidence and the person relationship with the evidence could be collectively considered as the non-repudiation feature of digital forensics. If the evidence cannot be repudiated and rebutted, then the digital evidence would be reliable and admissible for judicial review.

- **Relevancy.** Even though, evidence could be admissible, relevancy of the evidence with the case affects the weight and usefulness of the evidence. If the legal practitioner can advise on what should be collected during the process, time and cost spent in investigation could be controlled better.

In the world of “The Lord of the Rings”, the invisible ring is known to be the ring to rule them all and the ring to find them all. In digital forensics investigation world, after establishing the “One Ring”, we have to determine how to “find them all”. An overall framework should be derived to link the practitioners and their procedures all together.

3. **FORZA framework – the link to bind them all**

Back to the basic rule, a framework depends on the participants in the organization. For instance, in Zachman framework (Zachman) for enterprise architecture, there are Planner, Owner, Designer, Builder and Subcontractor.

In a typical digital forensics investigation process, system owners, digital forensics investigators and legal practitioners are expected to be involved. However, if we further separate the roles and responsibilities of these participants, they could be further categorized into eight individual roles of participants in investigation. These roles are different in nature but could be handled by the same person if required.

- Case leader
- System/business owner
- Legal advisor
- Security/system architect/auditor
- Digital forensics specialist
- Digital forensics investigator/system administrator/operator
- Digital forensics analyst
- Legal prosecutor

The case **leader** is the planner and orchestra of the entire digital investigation process. He will be leading the case and determining whether it should proceed forward or not.

The **system/business owner** is the owner of the system being inspected. He/she is usually the victim and sponsor of the case. For instance, if the case is a web hacking case, his/her system could be affected and he/she would have to contact police for investigation. In some occasion, owner can also be the suspect of the case. For example, if it is an illegal sharing of music files case, the owner will be the suspect of the case.

**Legal Advisor** is the first legal practitioner the case leader would seek for legal advice. He/she would advise the case leader whether it is applicable to proceed forward for legal disputes. As digital forensics investigation is a process for collecting relevant evidence for legal dispute, if case leader could seek legal advice and determine whether it is feasible to present the case in litigation at earlier stage of an investigation, time and expenses could be reduced. Besides, investigator can concentrate more on seeking data from the devices that are relevant to the dispute.

Even with legal advice, case leader should explore and understand more about the system and security design of the system to be inspected. In large corporation, system/solution architect, security consultant and internal auditor should be interviewed. Through these discussions, case leader would be able to estimate the scope of the case and extract the security controls design that have been implemented in the systems.

Then the case leader could assign or hire proper digital forensics specialists to plan the entire operations. Digital forensics investigation is not a static process. Depending on the business nature, system design and legal advice, different methods of investigation would be formulated. Thus, digital forensics specialists should reconsider all the inputs and requirements from legal advice to plan the entire investigation strategy. He/she should also decide whether it is necessary to contact third party vendors or external consultant to perform specific part of investigation.

Afterwards, digital forensics specialists would provide the defined strategy to the **digital forensics investigator**. The main responsibilities of the investigator is to collect, extract, preserve and store the digital evidence from the systems. Depending on the system owner arrangement, sometimes,
digital forensics investigator may not be permitted to directly operate the system. System administrator or operators in the company may be requested to follow the documented strategy to act as the hand of investigator to perform the data acquisition process.

From the collected evidence, digital forensics analyst would have to extract relevant data, analyze them against the hypothetical model proposed for investigation. Analysts may also have to perform various tests to prove/disprove the hypothetical model that emulate the case. They also have to reconstruct the timeline of the case based on the extracted data.

With the extracted information, timeline and relevant information, case leader would discuss again with legal practitioner to determine whether litigation process should continue. This type of practitioner is normally the legal prosecutor or councilor. He/she would advise the case leader whether the collected evidence is sufficient, relevant, admissible and favorable to which party. He/she should also propose to the case leader the most feasible legal system to choose. Sometimes, a case can be presented as civil, criminal litigation or even as arbitration case. Legal prosecutor should choose the most suitable arena and lead the case from onwards in the litigation process. The entire process flow is described in Fig. 3.

In order to bind roles, responsibilities and procedures together, a technology-independent digital forensics investigation framework would be required. Through the Zachman framework derivatives – FORensics ZAchman framework (FORZA) framework, these eight roles and their responsibilities are linked together. High-level outline of the framework is shown in Table 2.

Similar to the nature and concept of Systems and Business Security Architecture (SABSA) framework, layers are interconnected to each other through sets of six categories of questions namely:

- What (the data attributes);
- Why (the motivation);
- How (the procedures);
- Who (the people);
- Where (the location), and
- When (the time).

These questions are not just tailored for SABSA, they have also been considered in various digital forensics investigation procedures.

Fig. 3 – Process flow between the roles in digital forensics investigation.

Besides, legal advisor and prosecutor can play a much active and systematic role in the entire digital forensics investigation. According to the framework, legal practitioner would be acting as the role of Legal Advisor and/or the Legal Prosecutor.

As a Legal Advisor, he/she can focus on the following questions.

Legal objectives (Why)
- What is the purpose of the dispute?
- What is the law of dispute?
- Is the case criminal or civil case?

Legal background and preliminary issues (What)
- What is/are the relevant law/ordinance?
- Which sections of the ordinance should be referred to?
- What are the key elements in the ordinance?
- What is the required and related information?
- What data should be collected?
- What are the issues of law and issues of fact?

Legal procedures for further investigation (How)
- Is there any injunction action (e.g. Anton Pillar Injunction) required?
- Is any warrant, search warrant required?
- Any actions required to be applied for protecting the evidence?

Legal geography (Where)
- Is that within jurisdiction of the country?

Legal entities and participants (Who)
- Who is/are the claimant/respondent?
- Who are the Legal Councilor, Prosecutor, Legal Staff and other legal staff?

Legal timeframe (When)
- What is the time limit of the case?
- Is that within the time bar limit?
- What is the time span of the case?
- What is the usual time and cost of similar cases?

Based on the legal advice, case leader concentrate on the issues of matter and dig out the relevant evidence. After the forensics analysis procedures, case leader would have


\[2\] SABSA is a derivative from Zachman framework for developing Enterprise Security Architecture.
Table 2 – A high-level view of the FORZA framework

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<td>Legal jurisdiction location</td>
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5. Applying FORZA framework

No framework could be applied without testing its applicability. As an illustration, we handle a web hacking case by using the FORZA framework:

- Determine the motivation (Why) of the case. We will also identify the relationship between the person reporting the case and the victims and the person involved in the case. We will identify the defendants, the system owner and any other involved parties such as subjects, witnesses, system owners, etc.
- Investigate the type of hacking attack (What) and determine whether an investigation is required. We will also identify the roles of the entities involved in the case.
- Conduct the investigation (How) following the FORZA framework.
- Legal presentation objectives (Why)
  - Legal presentation attributes (What)
  - Legal presentation procedures (How)
  - Legal jurisdiction location (Where)
  - Legal preposition objectives (Who)
  - Legal preposition timeframe (Time)

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5.2. **Contextual layer**

The case leader will then seek input from the system owner or his representative. He would have to perform an interview with the system owner and person who report the case to:

- Understand the business nature of the company and the business objectives (Why) of the affected system.
- Determine the business and event nature (What). He will discuss with the system owner and understand the data or system being affected and how does the event happen.
- Confirm business and system process model (How). After knowing the business and system nature, he also has to understand the criticality of the system to the business and what function has been affected.
- Explore the business geography (Where). He also has to explore and determine whether all servers are located in one location and whether the victim network is widely spread across various offices.
- Determine the business and incident timeline (When).
- Other than determining when the system was first operated, and event was first reported, case leader also has to determine how long the investigation can last.
- Understand organization and participants’ relationship (Who). The case leader has to understand the organization structure, identify the participants, system supports, security administrator of the organization and also seek the input from the business person who they suspected to be the attacker.

5.3. **Legal advisory layer**

After understanding the background of the web hacking case, the case leader should seek legal adviser to determine:

- The legal objectives (Why) of this case. For instance, in Hong Kong, the case leader who is the HK Police Force investigation team will have to check with prosecutors from Department of Justice to determine whether this hacking case should be brought to court.
- Legal background and preliminary issues (What) of this case. Legal advisor would provide the background idea on what is the necessary and sufficient information, what is the relevant law and ordinance to be incorporated. Besides, they should determine the issues of law and issues of fact.
- Legal Geography and Jurisdiction (Where). Legal advisor should also advise the investigators whether the case would be within the geographical jurisdiction. In most web hacking case, the source of the attacker is outside the country. So it may not be worthwhile to proceed in the litigation process.
- Legal Entities and Participants (Who) of this case. Legal advisor and the investigators have to prepare the preliminary list of entities, participants of this case. That includes the claimant, respondent, legal council. If the case is to be proceeded through arbitration or mediation, arbitrator or mediator could also be considered.
- Legal Timeframe (When) of this case. In most cases, time span and monetary gain/spent were the determination factor. Legal advisor should advise the investigator and the owner how much time would be needed in this case and whether there is any time bar limit in the litigation.
- Legal Procedures for further investigation (How) of this case. After identifying the necessary background about the case, the legal advisor and the investigator can confirm whether the case should be eligible for litigation. If legal process would not be required, investigator may simply concentrate on identification of the root case of the web hacking.

5.4. **Conceptual security layer**

After seeking legal advice, the case leader would explore and understand further the design of the information system and the relevant security controls, from the system owner recommended technical staff. The case leader would:

- Explore the System/Security Control Objectives (Why) that has been implemented to protect against external attacks. Case leader may also explore why hacker can compromise the server.
- Understand the System information and security control model (What). Data and process model of the system, risk assessment scheme, data classification scheme, operating systems, data protection scheme and audit-logging facilities should be collected. Case leader should also determine from the technical staff what data have been lost.
- Collect the implemented Security Mechanisms details (How). Detail security functions or policies within the systems should be explored. Relevant audit information (e.g. Profile Detection, Anomalous Intrusion Detection, System log monitoring, etc.) could be collected.
- Explore the Security Domain and Network Infrastructure (Where). In most organizations, firewall, protection zone would be implemented. In the previous interviews with the owner, case leader may have identified other connected network. Case leader should collect the network diagram and explore the other related systems within this case. For example, logs in other networking devices would also be one source of information input.
- Determine the User and Security Entity Model (Who). At this stage of the investigation, the case leader should also
explore the inter-relationship model of entities within the organization. Sometimes, web hacking could be performed through internal user accounts. So user identity, privileges, access control list and previous violation events or records should be collected.

- Determine the Security Timing and Sequencing (When). Security controls and protection scheme may not have been implemented when the system was first designed. So case leader should determine whether the security controls have been implemented before reporting of the first event, and if time synchronization mechanism has been implemented. Besides, technical support staff may also be able to provide some information whether there is any occurrence time pattern of the reported event.

5.5. Technical presentation layer

As all business, system and legal background has been collected and forensics investigation objective being confirmed, the case leader could assign relevant digital forensics specialists to plan before on-site investigation. The Digital Forensics Specialists should:

- Understand the objective and plan the relevant Forensics Investigation Strategy Objectives (Why).
- Determine the Forensics Data Model (What). After knowing the strategy objectives of the forensics investigation, specialists should be able to draw the hypothesis of the why web hacking would happen and determine what logs should be collected from the web sites.
- Explore Geography location within the Forensics Data Model (Where). In this case, the IP addresses of the source attacker, the owner of the network and the login account information should be consolidated into the Forensics Data Model.
- Draft the entity lists for the Forensics Entity Model (Who). Web hacking cannot happen without human intervention. Specialists with the hypothetical data model should be able to outline the involved entities relationship and list the parties to be interviewed. In addition, specialists should determine whether external third party experts or vendors should be introduced to help in conducting data collection or analysis.
- Propose a Hypothetical Forensics Event Timeline (When). Confirmation of the time when hacker first penetrated into the systems would be crucial to the entire investigation.
- Define the Forensics Strategy (How). With Data, Entity Models and timeline defined, specialists could outline the data acquisition and analysis procedures and requirement. Offline data collection or live production information could be decided. Tools and media for data acquisition could also be selected.

5.6. Data acquisition layer

Based on the strategies and tasks outlined by the digital forensics specialists, forensics investigators, system administrators or operators could follow strictly the outline procedures. The investigators should:

- Understand the Forensics Acquisition Objectives (Why) assigned by the forensics specialists. In this case, the investigators should check the log files from the servers and the hacked servers.
- Perform on-site Forensics Data Observation (What). When the investigators go on-site, they should determine whether the hypothesis is the same as the real-situation. They should also observe whether the reported web hacking activities are still observable on network and whether network data capturing is required. Investigators should also observe and verify whether any potential data lost happened in the system.
- Interview participants and witnesses identified (Who). Investigators should interview both internal staff and suspected parties identified from the ISP.
- Perform Forensics Acquisition and Seizure Procedures (How). The investigators should clone the log files, disk image from the compromised machine and the victim machine if any based on the defined strategies.
- Perform site network forensics data acquisition (Where). The investigators should collect network devices’ logs, activities, network access control lists, IDS, firewall, router activities log. If the web hacker is suspected to be online, live network capturing would also be required.
- Keep the forensics acquisition timeline and chain of custody (When). In a forensics investigation process, all the activities performed and its performed time should be recorded.

5.7. Data analysis layer

After the necessary data being collected and transported to the digital forensics laboratory for further analysis and investigation, digital forensics analysts would have to extract relevant information and review them according to the hypothetical model. They would have to:

- Extract information that is critical for proving the case which matches the Forensics Examination Objectives (Why).
- Reconstruct the Event Data based on the extracted data (What). Analysts should reconstruct the data schema based on the extracted information and extract user account information, statistics and other system information.
- Extract Network information (Where). Network address, network path and captured network live data, as well as all network logs would also be extracted for analysis.
- Extract Entity, accounts information and rebuilding the relationship linkage (Who). User accounts, phone number, emails, organization charts would be collectively analyzed.
- Analyze the extracted data based on forensics analysis procedures (How). Analysts should define the searching criteria to find out the hacking mechanism and compare that against the hypothesis.
- Reconstruct the event timeline (When) of the hacking activity. Analysts would have to determine whether the chain of evidence and timeline of the events are consistent.

5.8. Legal presentation layer

After extracting and analyzing the information collected from the victim, together with the IP address information from the
network service providers, legal prosecutor has to discuss with the case leader and the system owner on:

- Legal Presentation Objectives (Why). From the extracted relevant information and analysis report, legal prosecutor would be able to determine whether the case can be taken to litigation process or to be closed and whether sufficient evidence has been collected.

- Legal Presentation Attributes (What). Legal prosecutor should consider what he would like to present in the litigation, whether the data are relevant and admissible. He should also let the analysts know whether additional evidence would be required.

- Legal Presentation Procedures (How). Legal prosecutors need to define the arena for litigation. For the hacking case, criminal prosecution would be applied. Also the tactics used in the litigation procedures have to be considered.

- Legal Jurisdiction Location (Where). As criminal prosecution procedures would be processed, legal jurisdiction location has been confirmed.

- Entities in Litigation Procedures (Who). For criminal prosecution, legal prosecutor has to define the witness list order and the interlocutory question list.

- Timeline of entire event for Presentation (When). Legal prosecutors should also draft the entire story board of the case based on the presented evidence and determine if there is any piece of timeline information is missing.

6. Future work

As the next step, we have already started to incorporate the framework questions together with the necessary workflow to an intelligence data acquisition scripts generator. Using this framework, questions and answers in a digital forensics investigation could be systematically thought through. Then based on the provided answers, scripts would be tuned to collect and extract relevant information from seized devices.

By these automatic scripts, investigators can perform fast and zero-knowledge data acquisition.

Thus, FORZA framework will be formulated as a semi-automatic investigation toolbox.

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